

## Barnet's Joint Health and Wellbeing Strategy: Keeping Well, Promoting Independence

### Implementation Plan 2015 – 2020: Progress update September 2016

Reporting by exception (A = Amber and R = Red)

Preparing for a healthy life: Improving outcomes for babies, young children and their families					
<ul style="list-style-type: none"> <li>Focus on early years settings and providing additional support for parents who need it</li> </ul>					
Key action	Update	Strategic Lead	Operational Lead	RAG	Mitigating action
Improve early years' service offer: Increase the supply and demand for the two year old (free childcare) offer  Previous RAG: Amber	23 expressions of interest received to ensure viability of new/extended provision.  Feasibility of 2 sites completed.  Training to Children Centre Staff on FEE2 eligibility and application.  Online process has been streamlined and a new brokerage processes provide a robust service to families.	Commissioning Director Children and Young People	Head of Early Years and Early Help	A	Strategic links with Job Centre Place established and maintained.  Social media campaigns running and scheduled to promote the offer to eligible parents.  Tailored support to new and existing providers being provided to encourage increasing take up in areas of high demand.
Review, update and deliver Barnet's DV and VAWG Strategy	Strategy being developed, consultation has been completed.  Strategy and action plan will run from	Head of Community Safety	DVA and VAWG Coordinator	A	Current strategy is still in operation.  The new strategy is being

<p>Previous RAG: Amber</p>	<p>2016 - 2020.</p>				<p>drafted and will be considered by a number of Boards prior to sign off by Barnet's Safer Communities Partnership Board in January.</p> <p>Links with the Safeguarding Adults and Safeguarding Children plans are being made.</p>
<p>Increase uptake of childhood immunisations</p> <p>Previous RAG: Red</p>	<p>Currently below England average for each vaccination; this has been a concern since April 2013.</p> <p>Report to the HWBB in May did not provide assurance. HOSC referred this matter to the Secretary of State. The HWBB asked for a review of activity.</p> <p>HWBB received a further update in July, NHSE continue to be unable to provide assurance that immunisations are at an appropriate level.</p>	<p>NHS England – London Regional Lead</p>	<p>Public Health / Childrens JCU</p>	<p>R</p>	<p>HWBB has requested an indepth analysis of GP data and a detailed action plan to be presented to the Board in November.</p>
<p>All initial health assessments for Looked After Children (LAC) completed within time frame (28 days)</p> <p>Previous RAG: Amber</p>	<p>To address the backlog of initial health assessments, a new third surgery has been appointed to increase capacity and that discussions have been held to address the issues with reported backdating when children come into care.</p>	<p>Commissioning Director Children and Young People</p>	<p>Head of Joint Children's Commissioning</p>	<p>A</p>	<p>There remains some anomalies within the current system which will be addressed by September.</p> <p>The interface between social services and the main</p>

	<p>The Designated Doctor Looked after Children has agreed to support the team and liaise with Children's Commissioning if issues are identified which impact on the provision of healthcare for Looked after Children.</p>				<p>provider needs to be strengthened. This will be done by addressing the pathway for when children first enters the care system.</p>
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Wellbeing in the community: Creating circumstances that enable people to have greater life opportunities					
<ul style="list-style-type: none"> <li>Focus on improving mental health and wellbeing for all – year one priority</li> <li>Support people to gain and retain employment and promote healthy workplaces</li> </ul>					
Key action	Update	Strategic Lead	Operational Lead	RAG	Mitigating action
Undertake, collaboratively across North Central London, an end-to-end pathway redesign of existing Child and Adolescent Mental Health Services (CAMHS) as our response to the national CAMHS Transformation agenda  Previous RAG: Amber	New targets for improving waiting times to assessment and treatment agreed. Additional investment into vulnerable groups has resulted in three new satellites with Pupil Referral Units and the Youth Offending Team.	Commissioning Director Children and Young People	Head of Joint Children's Commissioning	A	More ambitious waiting times targets and performance reporting starts September 2016 and CYP Outcomes reporting by 1 April 2017  CAMHS Website: development under way and to include more CYP friendly content, advice and support- November 2016  Investment to be made in prevention and tier 2 early intervention.  See separate report to the HWBB in September 2016.
CAMHS: Develop school traded approach  Previous RAG: Amber	BEHMHT have appointed project manager to scope new schools offer and review CAMHS services mode. BEHMHT have been linked with Northgate Alliance of 15 schools to consult and begin networking with schools.	Commissioning Director Children and Young People	Head of Joint Children's Commissioning	A	Awaiting draft proposal from BEHMHT.  BEHMHT have been consulting with schools.

<p>Eating Disorder services</p> <p>Previous RAG: Amber</p>	<p>An additional £100k investment has reduced waiting times &lt; 4 weeks from 33.5% Q3 2015/16 to 78.6% Quarter 4 2015/16</p>	<p>Commissioning Director Children and Young People</p>	<p>Head of Joint Children's Commissioning</p>	<p>A</p>	<p>Continue to work with the provider to reduce waiting times.</p>
<p>Procure digital mental health service (as part of pan-London programme)</p> <p>Previous RAG: Amber</p>	<p>Delays at a London level; operational clarity is required.</p>	<p>Pan London led by Tower Hamlets CCG</p>	<p>Public Health</p>	<p>A</p>	<p>Looking at how we will promote the service when it is launched. A staged release is planned from October 2016 including online self-assessment and self-help tools.</p>
<p>Wellbeing Campaign (Five ways to wellbeing)</p> <p>Previous RAG: Green</p>	<p>Leaflet promotion was delayed and replaced with an e-newsletter.</p>	<p>Director of Public Health</p>	<p>Public Health</p>	<p>A</p>	<p>Aiming for Barnet First at the end of 2016 / early 2017.</p> <p>Exploring options with BarnetTV</p>

**How we live: Encouraging healthier lifestyles**

- Focus on reducing obesity and preventing long term conditions through promoting physical activity
- Assure promotion and uptake of all screening including cancer screening and the early identification of disease

<b>Key action</b>	<b>Update</b>	<b>Strategic Lead</b>	<b>Operational Lead</b>	<b>RAG</b>	<b>Mitigating action</b>
<p>Increase the total number of leisure centre members</p> <p>Previous RAG: Green</p>	<p>Despite previously reporting increases in leisure centre membership, there has been a reduction in membership which is an unexpected direction of travel compared to previous years. Current members - 25,279 (January - June). This can be partly attributed to competition from neighbouring budget gyms.</p> <p>Membership numbers have also been influenced by Pay &amp; Play (P&amp;P) memberships requiring annual renewal. In June a significant number of P&amp;P members expired which in turn reduced the live member number, until expired members renew their memberships. Significant membership renewals is evidenced within the July membership report, showing an increase in members (+1,722 increase month on month).</p>	Strategic Lead Sports and Physical Activity	Commissioning Lead Sports and Physical Activity		<p>To mitigate GLL have introduced a new pricing model which provides a dual product offering members and non-members greater flexibility with a bolt on activity option. 40% of members that currently use Burnt Oak Leisure Centre have added this option to their memberships. This will now be rolled out amongst other the other Barnet Leisure Centres.</p> <p>Other areas of focus to mitigate membership decline include;</p> <ul style="list-style-type: none"> <li>- Increased marketing and retention focus across all gyms, with increased number of Gym based classes being added to the timetables (+10%)</li> </ul>

	<p>However, attendances (usage) between January - June 2016 currently stands at 620,075 (4.5% increase year on year).</p>				<ul style="list-style-type: none"> <li>- New junior products to increase C&amp;YP usage / memberships</li> <li>- Planned improvements for changing facilities at Barnet Copthall Leisure Centre to enhance the customer experience</li> </ul>
<p>Target NHS Health Checks: high risk groups to be identified</p> <p>Previous RAG: Amber</p>	<p>Public Health reviewed payment methods to improve the process for GPs and encourage uptake.</p> <p>The new GP contract drafted and issued to GPs. It includes a greater focus on practices carrying out health checks on patients living in more deprived Super Output Areas.</p> <p>Some practices still have concerns about the IT system used to upload data.</p> <p>Performance was very slightly below the target for health checks for Q1 (96%).</p>	<p>Director of Public Health</p>	<p>Public Health</p>	<p>A</p>	<p>The Health Check-Smoking Cessation Co-ordinator is starting in post on 1 September.</p> <p>Public Health is fully expecting this to be rectified by the end of the financial year at the latest.</p> <p>A solution has been proposed with regards to the data performance system that will be implemented and utilised for the rest of this financial year.</p>

*Care when needed: Providing care and support to facilitate good outcomes and improve user experience*

- *Focus on identifying unknown carers and improving the health of carers (especially young carers)*
- *Work to integrate health and social care services*

<b>Key action</b>	<b>Update</b>	<b>Strategic Lead</b>	<b>Operational Lead</b>	<b>RAG</b>	<b>Mitigating action</b>
<p>Increase choice and control through take up of Personal Health Budgets</p> <p>Previous RAG: Green</p>	<p>All newly eligible adults for NHS Continuing Healthcare are offered the opportunity to have a Personal Health Budget (PHB) in one of the three forms (Direct Payments; Third Party; Notional Budget)</p> <p>Two children with EHC plans have been provided with a PHB since April 1 2016 as part of the local offer</p> <p>The CCG is also supporting a service user with a PHB to take part in in a working group organised by NHS England on Personal Wheelchair Budgets. Progressing slower than expected but actions are being taken to progress.</p>	<p>Director of Integrated Commissioning</p>	<p>Project Manager</p>	<p>A</p>	<p>Pathways being developed for other schemes delivery of PHBs under the Local Offer, - including</p> <ul style="list-style-type: none"> <li>• Adults with learning disabilities,</li> <li>• Adults with diagnosed personality disorder and adults with diagnosis of ASD.</li> <li>• Adults with long term conditions who have extensive use of NHS services which hitherto have not proved effective</li> </ul> <p>Discussions on implementing PHBs taking place with service users, Providers, including CLCH and BEH-MHT and Voluntary Organisations.</p> <p>Barnet CCG in discussions about different options for brokerage, with the intention</p>



					to procure local brokerage provider.
Reduce rate of emergency hospital admissions due to stroke: improve identification of atrial fibrillation  Previous RAG: Amber	The AF programme is currently being developed.	Director of Clinical Commissioning	Head of Service, Joint Commissioning	A	Work is underway to improve AF identification in Primary Care. Programme to go live in autumn.